# **HMIS Data Quality Report Card**

Sample Reporting Period 7/1/2013-7/31/2013

## **PROGRAM INFORMATION**

Agency Name: Salvation Army

Type: Hospitality House

## **Data Quality and Completeness:**



Complete and accurate records are needed to ensure quality data. A program's percentage of missing, unknown, invalid and refused for all required Universal Data are used to evaluate data quality. The higher a program's percentage of missing or erroneous data, the less useful and meaningful that data becomes.

Demographic Data	Clients:	298
Demograpine Data	# Missing	
	# NAiccina	10/ NAiccir

Total

Demographic Data	Cheffts.	230
	# Missing	% Missing
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Residence Prior	5	1.68%
length of Stay	5	1.68%
Zip Code	0	0.00%
Housing Status	1	0.34%
Entry Date	0	0.00%
Exit Date	0	100.00%

Missing data includes responses such as: "Don't Know," "Refused," "Unknown," and invalid responses. A program should have less than 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis and any additional Universal Data Element information received from the consumer after intake should be entered into HMIS.

#### **Bed Utilization**

Program	Bed Count	Occupying Individuals	Percent Bed Occupancy
Hospitality House	19	20	105%

<sup>\*</sup>Typically, programs reporting over 105% of their beds are occupied are failing to exit clients from their HMIS.

**Report Name: Data Timeliness Report** 

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
Hospitality House	283	24	1	2	4	0	1

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2013" was recorded on April 9, 2013, then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

<sup>\*\*</sup>Typically, programs reporting that less than 65% of their beds are occupied are not entering all clients into their HMIS.

## **HMIS Users:**

Below is a list of all HMIS Users at your agency. Please make sure that active users have logged in within the past month. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

USERID	Name		EMAIL	Last Login:
SLV_agomez	Anthony	Gomez	gomez42175@yahoo.com	03/08/2013
SLV_ametu	Anne	Metu	anne.metu@usw.salvationarmy.org	03/21/2013
SLV_ccastro	Connie	Castro	ptp_connie@yahoo.com	
SLV_deaton	Dennis	Eaton	dennis.eaton@usw.salvationarmy.org	
SLV_dmccord	Don	McCord	dmmcord@capsbc.sbcounty.gov	
SLV_dverla	Deb	Verla	dverla@adelphia.net	
SLV_glicata	Gregory	Licata	Gregory.licata@usv.salvationarmy.org	07/10/2013
SLV_gparedes	Guadalupe	Paredes	guadalupe.paredes@usw.salvationarmy.org	05/30/2013
SLV_hharmon	Heidi	Harmon	heidi.harmon@usw.salvationarmy.org	
SLV_jescalera	Jessica	Escalera	NoEmail@deadend.com	
SLV_kaguilar	Katherine	Aguilar	cattekat9@aol.com	
slv_kbrown	Kathy	Brown	Roosevelt.Carroll@usw.salvationarmy.org	01/08/2013
SLV_llott	Linda	Lott	Linda.Lott@usw.salvationarmy.org	
SLV_Imcwells	Lorna	McWells	lorna.mcwells@usw.salvationarmy.org	
SLV_louiem	Louis	Martinez	louie.martinez13@gmail.com	03/07/2013
SLV_mclements	Michael	Clements	mclements670@gmail.com	
SLV_nball	Nancy	Ball	nancy.ball@usw.salvationarmy.org	
slv_pnash	Phillip	Nash	pnash@email.com	
SLV_rsandoval	Rodolfo	Sandoval	rudyg_78@yahoo.com	
SLV_sball	Stephen	Ball	stephen.ball@usw.salvationarmy.org	
SLV_shanna	Samuel	Hanna	samuelmhanna@yahoo.com	
SLV_shvaldez	Shirili	Valdez	shirili.valdez@usw.salvationarmy.org	05/21/2013
SLV_svaldez	Sam	Valdez	Sam.Valdez@usw.salvationarmy.org	05/15/2013
SLV_User111	User	ABC	user@msn.com	
SLV_wosborne	Wayne	Osborne	spokie93@live.com	
SLV_zwyss	Zarina	Wyss	noemail@usw.salvationarmy.org	
SLVAdmin3	Admin	3	admin@com	
SLVRockStar	Rock	Star	rockstar@energy.com	
SLVUser123	Andy	Purrington	apurrington@verizon.net	
SLVuser777	Тор	Jucie	vcaptop@yahoo.com	